

## **Abstract:**

The limitation of face-to-face medical consultations during the confinement period is detrimental to patients. Will remote medical monitoring meet the needs of our patients? This research will evaluate remote monitoring during Covid-19 outbreak from the point of view of patients in a neurology office practice in Constantine.

A questionnaire was adopted as a tool to obtain research data. It was distributed to a sample of 63 patients. All communicated remotely during confinement from March to September 2020. Software was used for statistical analysis (SPSS) with a satisfaction scale from 1 to 5.

The reliability of the questionnaire was 72%. The patients evaluated the remote contact during the confinement with a high degree of acceptance at 81%, and at 74% for the quality of service provided. The satisfaction scale established was as follows: between 1 - 2.5 low satisfaction from 2.5-3.5 moderate and from 3.5-5 favorable.

In this statistical study, we did not find a significant difference  $\alpha \leq 0.05$  in the evaluation of remote monitoring between the variables (age, intellectual level and place of residence). There was a significant difference between the sample's mean view of evaluating télémédecine is due to the variables of sexe and the means of communication.

**Keywords :** Télécommunication; Téléservice; Confinement .